

Suvretta House Covid-19 Safety Concept

YOUR WELLBEING IS OUR PERSONAL CONCERN

**To the current status of information of Wednesday, 5th January 2022
valid up to and including 24th January 2022**

Dear guests

In order to make your holidays as pleasant as possible, we have developed a security concept to limit possible risks preventively and at the same time to guarantee the best possible service.

The corresponding hygiene measures are based on the defined specifications by the Swiss Federal Office of Public Health (BAG) & HotellerieSuisse and are therefore constantly updated and always adapted to the latest regulations. We are also in close contact with our local doctor Dr. Andri Schlöpfer and the health authorities from the canton of Graubünden.

We carry the "Clean & Safe" label - Safe on the road in Switzerland

The tourism industry associations have launched a "Clean & Safe" label. The label shows guests that they are visiting an establishment that has consciously committed itself to adhering to the protection concept.



Important: News by the Government of the Canton Grisons

Since Monday, 20 December 2021, only people who have been vaccinated or recovered (the so-called 2G rule) from Covid-19 (excluding children and young people under 16) are able to go inside restaurant, bar and club establishments (for club its 2G Plus) in the canton of Grisons.

This means that in all restaurant, bar and club establishments where consumption takes place on site, access to the indoor area for persons aged 16 and over will be restricted to persons with a recovery or vaccination certificate (2G Rule). Unvaccinated persons with PCR or antigen tests no longer will be granted access. Masks are compulsory in all indoor areas accessible to the public. Sitting is compulsory during consumption, only then masks can be removed.

Please note that all hotel guests, club members and external visitors (aged 16 and over) to Suvretta House are subject to the 2G rule. This means that you must present a valid Covid certificate (vaccinated or recovered) when checking in at reception and also as an external visitor and non-hotel guest. For guests, who would like to use the swimmingpool, sauna & steam rooms, 2G Plus Rule applies (Persons who have been vaccinated, booster vaccinated or recovered not longer than four months ago are exempt from this testing obligation).

Certificate "vaccinated": surname, first name, date of birth and vaccine (only vaccines approved in Switzerland are valid).

Certificate "recovered": Name, first name, date of birth, confirmation of recovery by a doctor.

Please also note the generally applicable requirements for the certificate from the Swiss Federal Office of Public Health as well as the period of validity of the various tests.

The valid vaccinations in Switzerland are Comirnaty (BioNTech and Pfizer), COVID-19 Vaccine Janssen (Janssen-Cilag International), Spikevax (Moderna Biotech) and Vaxzevria (AstraZeneca).

All persons who have been vaccinated with a vaccine authorised in Switzerland but who do not have a certificate issued by Switzerland, an EU/EFTA state or a third country affiliated to the EU system must apply for this before entering the country: Application for certificate (exception: persons from the United Kingdom do not have to apply for a Swiss certificate).

The entry to Switzerland has been eased for vaccinated and recovered persons. Before entering Switzerland a PCR-Test (not older then 72 hours) or an Antigen-Rapid Test (not older then 24 hours) are accepted.

2G rule (vaccinated or recovered) applies for following activities:

- Entire Hotel
- Gym (mit Maskenpflicht / Wearing masks is mandatory)
- Spa treatments
- Restaurants, Lobby, Bar (Konsumationen nur im Sitzen / Consumptions only after being seated)

In addition, there is the 2G Plus rule for selected areas. This means vaccinated or recovered and a negative PCR test. (Persons who have been vaccinated, booster vaccinated or recovered not longer than four months ago are exempt from this testing obligation).

2G plus applies for following facilities:

(vaccinated or recovered and negative PCR Test, Booster or last vaccination not older than 4 months)

- Swimmingpool, Sauna & Steam Rooms

An extract of our general regulations:

- **Mask must be worn in all hotel areas except the swimming pool & sauna area.**
- **In the restaurants, hall and bars, it is mandatory to wear the mask until you are seated. It is compulsory to consume while being seated in the bars and restaurants.**
- **Until further notice, only hotel guests and club members are allowed to access the hotel.**
- All our staff are trained on the latest guidelines specific to each department.
- Facilities such as Reception, Concierge Desk and Spa Reception are equipped with protective glass. **This ensures that our guests receive the personal attention they have come to expect.**
- All contact points such as door handles, push buttons, light switches etc. are regularly disinfected and attentively cleaned. The same applies to our transport vehicles.
- Protective masks, gloves and disinfectants are available on request at all times.
- Contactless disinfectant dispensers are installed in all public premises.
- Floor markings ensure that the safety distance is maintained.

Our restaurants:

- **In all restaurants, mountain restaurants, bars & halls you must wear masks.**
- **It is mandatory to be seated in the bars and restaurants for consumptions.**
- **Until further notice, only hotel guests and club members are allowed to access the hotel.**

Breakfast:

- Breakfast is served daily from 07:00 to 11:00 am.
- Our breakfast buffet is located in the Salon Vert.
- You can enjoy breakfast seated in the Salon Venise and the Grand Restaurant.
- There is a specially defined security concept for the breakfast buffet. Masks and hand disinfection is obligatory before entering the buffet area.
- **Table reservations for breakfast are not necessary.**

Lunch:

- The Suvretta Stube with Sun terrace, Club Bar/Lobby and Children Restaurant are open daily for lunch from 12.00 am, offering cuisine until 3.00 pm. It will remain closed from 4.00 pm onwards.
- The hotel lobby offers daily cuisine from 10.00 am until 01.00 pm.
- **On the Suvretta Sun Terrace, the 2G regulation (entrance only with a valid Covid Certificate vaccinated or recovered) also applies.**
- **Table reservations for breakfast and lunch are not necessary.**

Dinner:

- **Formal Dining:** The Grand Restaurant (16 points Gault Millau) with half board arrangement and à la carte menu is open daily for dinner from 7.00 pm. **(formal dress code)**
- **Casual Dining:** The Salon Venise is open daily for dinner from 7.00 pm. **(casual dress code)**
- **We offer casual dining in the Salon Venise, as the Suvretta Stube is temporarily closed.**

Hotel Lobby and Anton's Bar:

- The hotel lobby offers daily cuisine from 10.00 am until 01.00 pm.
- Enjoy a Full English Suvretta House Afternoon Tea in the hotel lobby daily from 2.00 until 5.00 pm.
- The Anton's Bar with Smoking Area is open daily from 10.00 am until 1.00 pm.

In Room Dining:

- **Dining in Privacy:** Enjoy our In Room Dining offer in a private atmosphere.
- The In Room Dining Service is daily available from 7.00 am until 1.00 am.
- You can see the menu in your room via QR code.
- In Room Breakfast: Coffee, tea, hot chocolate or Ovomaltine, milk, fruit juice, Continental breakfast is included in the room price.

Mountain Restaurants Chasellas and Trutz:

- **Our mountain restaurant Trutz is open until 3rd April 2022.**
- **The restaurant Chasellas is closed until 19th January 2022.**
- **Restaurant Chasellas will be open from 20th January until 3rd April 2022 (closed on wednesdays).**

- In the indoor areas of the mountain restaurants Chasellas and Trutz the 2G regulation applies.
- No certificate obligation applies to the terraces of the two mountain restaurants.

Our Sports & Pleasure Club:

- Hotel guests and club members are permitted to access the Gym and Spa Treatment facilities in compliance with the 2G regulations.
- Wearing mask is mandatory in the Gym.
- The 2G Plus Rule applies to the following areas without a mask:
 - Swimming Pool
 - Sauna & Steam Rooms
- There is no mask requirement in the Swimming Pool & Sauna areas with the 2G Plus rule.
- Signs define the permitted number of guests in the respective wellness area.
- **Guests and staff** must wear protective masks during spa treatments.

The Suvretta House Kindergarten & Kiddy Club:

- The Suvretta House Kindergarten & Kiddy Club is open for your loved ones as usual.
- Our children supervisor pays attention to the hygiene measures.
- Children under 12 years do not have to wear masks.
- Children and nannies with flu symptoms such as cough, cold, sore throat etc. are not allowed in the Kiddy Club.

For the best possible protection and service, we kindly ask you to use our services:

- If you have specific Corona symptoms before arrival, you must consult your doctor.
- During check-in, guests will have their temperature measured and they have to produce their Covid certificate.
- In case of high temperature, guests must remain isolated in their room, if they are travelling with a family the accompanying family members too.
- Guests then have to get Covid-19 tested at the doctors surgery. Payable for by the guests itself.
- Guests who are being tested Covid-19 positive, must remain in isolation and be symptom-free for 48 hours; at least 7-10 days from the start of having symptoms.
- Close family members who are negative must then also remain in quarantine.
- If the test proofs negative, the guest can enjoy all hotel facilities.
- **Please note the 2G Plus Rule when visiting the swimming and sauna area.**
- **The stay is not possible without a valid Covid certificate.**
- **There is a mobile Covid test centre (Rapid + PCR tests) daily on site at Salon Atrio from 7.30 to 8.30 pm. Our concierge can provide you with further information.**

Esther & Peter Egli, General Managers

Esther & Peter Egli

with the Suvretta House Team