

Safety Guidelines at Suvretta House for Winter Season 2021/22

YOUR WELLBEING IS OUR PERSONAL CONCERN

**To the current status of information of Monday, 20th December 2021
valid up to and including 24th January 2022**

Dear guests

In order to make your holidays as pleasant as possible, we have developed a security concept to limit possible risks preventively and at the same time to guarantee the best possible service.

The corresponding hygiene measures are based on the defined specifications by the Swiss Federal Office of Public Health (BAG) & HotellerieSuisse and are therefore constantly updated and always adapted to the latest regulations. We are also in close contact with our local doctor Dr. Andri Schläpfer and the health authorities from the canton of Graubünden.

We carry the "Clean & Safe" label - Safe on the road in Switzerland

The tourism industry associations have launched a "Clean & Safe" label. The label shows guests that they are visiting an establishment that has consciously committed itself to adhering to the protection concept.



Important: News by the Government of the Canton Grisons

Since Monday, 20 December 2021, only people who have been vaccinated or recovered (the so-called 2G rule) from Covid-19 (excluding children and young people under 16) are able to go inside restaurant, bar and club establishments (for club its 2G Plus) in the canton of Grisons:

This means that in all restaurant, bar and club establishments where consumption takes place on site, access to the indoor area for persons aged 16 and over will be restricted to persons with a recovery or vaccination certificate (2G Rule). Unvaccinated persons with PCR or antigen tests no longer will be granted access. Masks are compulsory in all indoor areas accessible to the public. Sitting is compulsory during consumption, only then masks can be removed.

Please note that all hotel guests, club members and external visitors (aged 16 and over) to Suvretta House are subject to the 2G rule. This means that you must present a valid Covid certificate (vaccinated or recovered) when checking in at reception and also as an external visitor and non-hotel guest.

Certificate "vaccinated": surname, first name, date of birth and vaccine (only vaccines approved in Switzerland are valid).

Certificate "recovered": Name, first name, date of birth, confirmation of recovery by a doctor.

Please also note the generally applicable requirements for the certificate from the Swiss Federal Office of Public Health as well as the period of validity of the various tests.

The valid vaccinations in Switzerland are Comirnaty (BioNTech and Pfizer), COVID-19 Vaccine Janssen (Janssen-Cilag International), Spikevax (Moderna Biotech) and Vaxzevria (AstraZeneca).

All persons who have been vaccinated with a vaccine authorised in Switzerland but who do not have a certificate issued by Switzerland, an EU/EFTA state or a third country affiliated to the EU system must apply for this before entering the country: Application for certificate (exception: persons from the United Kingdom do not have to apply for a Swiss certificate).

The entry to Switzerland has been eased for vaccinated and recovered persons. Before entering Switzerland a PCR-Test (not older then 72 hours) or an Antigen-Rapid Test (not older then 24 hours) are accepted.

An extract of our general regulations:

- Mask must be worn in all hotel areas except the swimming pool & sauna area.
- In the restaurants, hall and bars, it is mandatory to wear the mask until you are seated. It is compulsory to consume while being seated in the bars and restaurants.
- All our staff are trained on the latest guidelines specific to each department.
- Facilities such as Reception, Concierge Desk and Spa Reception are equipped with protective glass. **This ensures that our guests receive the personal attention they have come to expect.**
- All contact points such as door handles, push buttons, light switches etc. are regularly disinfected and attentively cleaned. The same applies to our transport vehicles.
- Protective masks, gloves and disinfectants are available on request at all times.
- Contactless disinfectant dispensers are installed in all public premises.
- Floor markings ensure that the safety distance is maintained.

Our restaurants:

- **In all restaurants, mountain restaurants, bars & halls you must wear masks.**
- **It is compulsory to be seated in the bars and restaurants for consumptions.**
- **Our breakfast buffet is located in the Salon Vert; you can enjoy breakfast seated in the Salon Venise and the Grand Restaurant.**
- **There is a specially defined security concept for the breakfast buffet. Masks and hand disinfection is obligatory before entering the buffet area.**
- **Opening hours Grand Restaurant Winter Season 2021/2022**
 17.12.2021 - 9.1.2022 Open 7 days a week
 10.1. - 10.2.2022 Open Wednesday to Sunday
 11.2. - 6.3.2022 Open Wednesday to Sunday
 14.3. - 27.3.2022 Open 7 days a week
 28.3. - 3.4.2022 Open Wednesday to Sunday
- During the period in which the Grand Restaurant is closed, you can enjoy the half-board menu by our Executive Chef Fabrizio Zanetti (16 points GaultMillau) at the Suvretta Stube.
- The Suvretta Stube is open daily for lunch and dinner.
- **On the Suvretta Sun Terrace, the 2G regulation (entrance only with a valid Covid Certificate vaccinated or recovered) also applies.**
- **From Monday, 20.12.2021 seating at the Suvretta Stube will be from 6.30 pm onwards.**
- **From Monday, 10.1.2022 there will be 2 seatings at the Suvretta Stube until further notice.**
 - 1st seating at 6.30 pm
 - 2nd seating at 8.30 pm
- **Table reservations for dinner are mandatory for hotel guests & external guests due to the current regulations.**

- **Table reservations for breakfast and lunch are not necessary.**
- **Dining in Privacy:** Enjoy our In Room Dining offer in a private atmosphere.
- **Our mountain restaurants Chasellas and Trutz are open until 3rd April 2022.**
- **The Chasellas restaurant is closed on Wednesdays except during the festive season & half-term.**
- **In the indoor areas of the mountain restaurants Chasellas and Trutz the 2G regulation applies.**
- **No certificate obligation applies to the terraces of the two mountain restaurants.**
- The wide range of food on offer can be easily viewed in all establishments using QR codes on your smartphone or tablet.

Our Sports & Pleasure Club:

- **Hotel guests, club members and external guests are permitted to access to the wellness area, in compliance with the 2G regulations.**
- **Masks are only not required in the swimming pool and sauna area, in all other rooms of the wellness area masks are mandatory including the gym facilities.**
- Signs define the permitted number of guests in the respective wellness area.
- **Guests and staff** must wear protective masks during spa treatments.

The Suvretta House Kindergarten & Kiddy Club:

- The Suvretta House Kindergarten & Kiddy Club is open for your loved ones as usual.
- Our children supervisor pays attention to the hygiene measures.
- Children under 12 years do not have to wear masks

For the best possible protection and service, we kindly ask you to use our services:

- If you have specific Corona symptoms before arrival, you must consult your doctor.
- During check-in, guests will have their temperature measured and they have to produce their Covid certificate.
- In case of high temperature, guests must remain isolated in their room, if they are travelling with a family the accompanying family members too.
- Guests then have to get Covid-19 tested at the doctors surgery. Payable for by the guests itself.
- Guests who are being tested Covid-19 positive, must remain in isolation and be symptom-free for 48 hours; at least 7-10 days from the start of having symptoms.
- Close family members who are negative must then also remain in quarantine.
- If the test proofs negative, the guest can enjoy all hotel facilities.
- **The stay is not possible without a valid Covid certificate.**

Esther & Peter Egli

Esther & Peter Egli, General Managers
with the Suvretta House Team